

CENTRAL COUNTIES HOME INSPECTORS LTD

Terms and Conditions.

By ordering an Energy Performance Certificate (EPC) from Central Counties Home Inspectors Ltd (CCHI) you agree to be bound by these terms and conditions.

These terms are limited to the provision of Energy Performance Certificates for dwellings (RdSAP) up to 10000 sq. ft. in size. These terms specifically exclude the provision of SAP calculations (on-construction EPCs), Non-Dwelling EPCs (commercial) and Display Energy Certificates (DECs).

Trading Address:

CCHI trades from 27a Kingsbury, Aylesbury, Buckinghamshire HP20 2JA

Trading Names:

CCHI also trades as Premier EPCs and EPCsmart

Registered in England and Wales No:

6132298

Registered Office:

Home Ground Barn, Pury Hill Business Park, Alderton Road, Towcester NN1 7LS

Delivery:

Unless there are exceptional circumstances, your contract for the EPC will normally be fulfilled by CCHI delivering to you by e-mail, or whatever electronic means you desire, the EPC within 3 days of us receiving your order.

This timescale is for guidance only and we shall not be responsible for delays owing to an inability to gain access to the property or other causes outside of our reasonable control.

Fees:

EPCs are charged at the rate of £75 + VAT each, invoiced at the end of each month and then payable 30 days from invoice

Introduction and terms on which report is prepared:

The Energy Performance Certificate is produced by a Domestic Energy Assessor (DEA), who is licensed by a government-approved accreditation scheme.

The Domestic Energy Assessor must follow the necessary standards and the accreditation board's code of conduct.

An Energy Performance Certificate (EPC) is not valid unless it has been produced by a qualified DEA who is licensed by a government approved scheme, and it has been entered on the Central Register of Energy Performance Certificates.

The EPC is in a standard format and is based on these terms, which set out what you should expect of both the DEA and the report itself. Neither you nor the DEA can amend these terms:

The certificate will be produced using the RdSAP 2005 assessment methodology and has been produced under the Energy Performance of Buildings (Certificates and Inspections) (England and Wales) Regulations 2007.

Any other services the DEA may provide are not covered by these terms and so must be covered by a separate contract.

Complaint's Procedure:

If you have any complaint about CCHI, you can complain by following the Company's complaint's procedure which is available as a separate document.

Rights of withdrawal from the Contract:

CCHI has the right to withdraw from the Contract at any point without notice.

Data protection:

CCHI will hold personal information in accordance with the Data Protection Act (1998) and this information will not be used for any purpose other than the production of the EPC.